#### **TERMS OF SERVICE AGREEMENT**

# PLEASE READ THIS TERMS OF SERVICE AGREEMENT CAREFULLY. BY USING THIS WEBSITE/MOBILE APP. YOU AGREE TO BE BOUND BY ALL OF THE TERMS AND CONDITIONS OF THIS AGREEMENT.

This Terms of Service Agreement (the "Agreement") governs your use of this website/Mobile App, <u>www.interiorssolution.com</u> (the "Website/Mobile App). This Agreement includes, and incorporates by this reference, the policies and guidelines referenced below. Interiorssolution reserves the right to change or revise the terms and conditions of this Agreement at any time by posting any changes or a revised Agreement on this Website/Mobile App. Interiorssolution will alert you that changes or revisions have been made by indicating on the top of this Agreement the date it was last revised. The changed or revised Agreement will be effective immediately after it is posted on this Website/Mobile App. Your use of the Website/Mobile App following the posting any such changes or of a revised Agreement will constitute your acceptance of any such changes or revisions. Interiorssolution encourages you to review this Agreement whenever you visit the Website/Mobile App to make sure that you understand the terms and conditions governing use of the Website/Mobile App. This Agreement does not alter in any way the terms or conditions of any other written agreement you may have with Interiorssolution for other products or services. If you do not agree to this Agreement (including any referenced policies or guidelines), please immediately terminate your use of the Website/Mobile App/

#### WEBSITE/MOBILE APP

In addition to making Products available, this Website/Mobile App also offers information and marketing materials. This Website/Mobile App also offers information, both directly and through indirect links to third-party website/Mobile Apps. Interiorssolution does not always create the information offered on this Website/Mobile App; instead the information is often gathered from other sources. To the extent that Interiorssolution does create the content on this Website/Mobile App, such content is protected by intellectual property laws of the India, foreign nations, and international bodies. Unauthorized use of the material may violate copyright, trademark, and/or other laws. You acknowledge that your use of the content on this Website/Mobile App is for personal/commercial use. Any links to third party website/Mobile Apps are provided solely as a convenience to you. . Interiorssolution does not endorse the content of or any damage that

may result from your access to or reliance on these third-party website/Mobile Apps. If you link to third-party website/Mobile Apps, you do so at your own risk.

Use of Website/Mobile App:- Interiorssolution is not responsible for any damages resulting from use of this website/Mobile App by anyone. You will not use the Website/Mobile App for illegal purposes. You will (1) abide by all applicable local, state, national, and international laws and regulations in your use of the Website/Mobile App, (2) not interfere with or disrupt the use and enjoyment of the Website/Mobile App by other users, (3) not resell material on the Website/Mobile App, (4) not engage, directly or indirectly, in transmission of "spam", chain letters, junk mail or any other type of unsolicited communication, and (5) not defame, harass, abuse, or disrupt other users of the Website/Mobile App.

Interiorssolution does not have the ability to control the nature of the user-generated content offered through the Website/Mobile App. You are solely responsible for your interactions with other users of the Website/Mobile App and any content you post. Interiorssolution is not liable for any damage or harm resulting from any posts by or interactions between users. Interiorssolution reserves the right, but has no obligation, to monitor interactions between and among users of the Website/Mobile App and to remove any content that Interiorssolution deems objectionable

# PRIVACY POLICY

"INTERIORSSOLUTION' provides the services through <u>www.interiorssolution.com</u> ('Website' & 'Android Based mobile App'). At Interiorssolution we are highly committed to the privacy of your data and information and in providing excellent service to all of our customers and visitors of the Website/Mobile App. We have prepared this Data Protection and Privacy Policy ("Policy") to inform you of the privacy principles that govern this Website/Mobile App.

Unless restricted by applicable law, you agree that all your personal information collected by Interiorssolution through the Website/Mobile App may be used and disclosed as set out in this Policy.

You are advised to read this Policy carefully. By accessing the services provided by Interiorssolution.com and its Mobile App you agree to the collection and use of your data by Interiorssolution.com and certain authorized third party service providers in the manner provided in this Policy. If you do not agree with this Policy, please do not use the Website/Mobile App.

What is covered in this Policy?

This Policy covers how Interiorssolution treats personal information that Interiorssolution collects and receives, including information related to your past use of the Website/Mobile App products and services.

When you register for our service, we would require your personal information that is personally identifiable like your name, address, email address, or phone number, and other information that

is not otherwise publicly available and is essentially required for registering and receiving services from us.

Interiorssolution is not responsible for any acts, deeds or things done or committed by any person not being directly employed by Interiorssolution. In addition, certain Interiorssolution.com associated/partner companies have their own privacy statements.

## PRIVACY – OUR COMMITMENT

At Interiorssolution, we are extremely committed to protect your privacy. We would like you to feel confident about us, use our services freely and recommend our services to your friends and family.

We will rent and sell your personal information to third parties with your consent. In the day to day operations, we will provide your information to our partners who will assist in providing our services. Your comfort, trust and confidence are of paramount importance to us.

What Information is collected from you?

# **PROFILE INFORMATION**

Interiorssolution collects the details provided by you on registration (phone number) together with information we learn about you from your use of our service and your visits to our site or to use our Mobile App.

We may collect additional information in connection with your participation in any promotions or competitions offered by us and information you provide when giving us feedback. We also monitor customer traffic patterns and Site use, which enables us to improve the service we provide. We will collect only such information as is necessary and relevant to us to provide you with the services available on the Site.

We do not rent, sell or share your personal information to third parties -

• Unless we have permission from you,

• Unless we have to provide products and services that are requested by you,

Unless we have to help investigate, prevent or take action regarding unlawful and illegal activities, suspected fraud, potential threat to the safety or security of any person or organization or property or asset or rights of the Website/Mobile App from unauthorized use or misuse of the Website/Mobile App, violations of Interiorssolution.com terms and conditions or to defend against legal claims/proceedings

· Unless upon occurrence of special circumstances detailed hereunder -

i. to respond to subpoenas, court orders, judicial proceedings, or other legal processes;

ii. to enforce the terms of the Website/Mobile App User Terms and Conditions or the terms of this Policy;

iii. to respond to claims that any photo, text, or other material violates the rights of third parties; or

iv. to protect the rights, property, or personal safety of Interiorssolution, its users, or the general public.

We provide certain required personal and contact information to our subsidiaries, affiliated companies or other trusted business partners for the purpose of providing the required service on our behalf. We require that these parties agree to process such information based on our instructions and in compliance with this Policy and any other appropriate confidentiality and security measures.

If Interiorssolution becomes involved in a merger, acquisition, or any form of sale of some or all of its assets, we will inform you through e-mail, telephone, message before personal information is transferred and that may become subject to a different privacy policy.

#### **ANONYMOUS INFORMATION**

In addition to the information that you explicitly provide during your interactions on the Site, we will automatically receive and collect certain anonymous information in standard usage logs through our Web server, including computer-identification information obtained from "cookies" sent to your browser from:

- a. web server cookie stored on your hard drive
- b. an IP address, assigned to the computer which you use
- c. the domain server through which you access our service
- d. the type of computer you're using
- e. the type of web browser you're using

Who collects the information?

We collect personal information about you as part of the registration process, which is voluntary.

We collect anonymous information like traffic information and hardware information when you visit our Site.

Our advertisers and partners may collect their own anonymous information through their own cookies for which we are not responsible for.

Interiorssolution understands the importance of protecting children's privacy, especially in an online environment. Our sites are not intentionally designed for or directed at children 18 years of age or younger. It is our policy never to knowingly collect or maintain information about anyone under the age of 18.

#### **INFORMATION USAGE**

We use your personal information to allow it to process your registration, to process any services displayed on the Website/Mobile App, provide you with improved services, contact you when it is needed by telephone, facsimile and e-mail, or through any other mediums and to advise you of products and services which may be of interest to you, inviting you to be a participant or a respondent to an online event that is hosted on Interiorssolution.com. Further, the relevant information is used by Interiorssolution to (i) communicate with you on any matter relating to the Segment; and (ii) to communicate the details relating to products displayed on the Website/Mobile App.

Interiorssolution may also use aggregate information and statistics for the purposes of monitoring website/Mobile App usage in order to help us develop the Website/Mobile App, our products and services and may provide such Aggregate information to third parties on an aggregate basis. These statistics will include information that can be used to identify any individual customer.

Interiorssolution may organize contests and surveys and the information collected during these events may be used by Interiorssolution to improve your overall customer experience. The information will only be shared with third parties on an aggregate basis.

[For the purposes of this Policy, "Aggregate information" shall mean and include information that is recorded about users and collected into groups so that it longer reflects or references an individually identifiable user. Such information does identify you individually.]

Personal data collected by the Website/Mobile App may be transferred to other sites of Interiorssolution where it is necessary to meet the purpose for which you have submitted the information. By submitting data on this Website/Mobile App, you are providing explicit consent to transmission of data collected on the Website/Mobile App.

We use anonymous information like traffic and other data to provide us with information to recognize the access privileges to our Site, track your participation in any of the events, providing you with better content and advertisements, help diagnose the problems with our Site and for the purposes detailed in the Policy.

### **INFORMATION SECURITY**

We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These include internal reviews of our data collection, storage and processing practices and security measures, as well as physical security measures to guard against unauthorized access to systems where we store personal data. We restrict access to

personal information to Interiorssolution employees, contractors and agents who need to know that information in order to operate, develop or improve our services. These individuals are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations.

Although we endeavor to safeguard the confidentiality of your personally identifiable information, transmissions made by means of the Internet cannot be made absolutely secure. By using this Site, you agree that we will have no liability for disclosure of your information due to errors in transmission or unauthorized acts of third parties.

You further agree that you are solely responsible and liable for, and shall indemnify Interiorssolution against any and all costs, expenses, damages, fees, etc. that Interiors solution may incur or suffer due to any personal information or other materials that you post, upload, submit, and otherwise make available on the Website/Mobile App, including areas of the Website/Mobile App that are available to the public. We have no control over and cannot protect personal information that you disclose in public areas of the Website/Mobile App. If you disclose your personal information in public areas, it may be collected and used by third parties, without our or your knowledge. You should also understand that by displaying your information or photographs on the Website/Mobile App and the internet, for the intention of showing the information / those photographs to your friends, family, acquaintances, clients, business partners, and others, that you directly intended to see the photographs, you are relinquishing certain traditional privacy rights, wherein anyone with access to the internet has the potential ability to view your information / photographs. If you do not wish to relinquish these traditional privacy rights, do not share your information / photographs.

# POLICY COMPLIANCE

Interiorssolution.com regularly reviews its compliance with this Policy. Please feel free to direct any questions or concerns regarding this Policy or Interiorssolution.com's treatment of personal information by contacting us through this Website/Mobile App or by e-mailing to us at info@Interiorssolution.com. When we receive complaints at this address, it is Interiorssolution.com's policy to contact the complaining user regarding his or her concerns. We will cooperate with the appropriate regulatory authorities to resolve any complaints regarding the transfer of personal data that cannot be resolved between Interiorssolution.com and an individual.

### **YOUR CHOICES**

By submitting your information, you consent to the use of that information as set out in this Policy. We welcome your views on this Website/Mobile App and the Policy. However, submitting personally identifiable information is entirely voluntary. You are required to register with us in order to browse our Site. Please note that we offer some services only to visitors who do register.

Interiorssolution.com reserves the right to send you certain service related communication, considered to be a part of you.

If we plan to use your personally identifiable information for any commercial purposes, we will not notify you at the time we collect that information and allow you to opt-out of having your information used for those purposes.

Original Products may vary from pictures shown on Interiorssolution website/Mobile App and on its Mobile App.

#### **DISCLAIMER OF WARRANTIES**

Your use of this website/Mobile App and/or products are at your sole risk. The website/Mobile App and products are offered on an "as is" and "as available" basis. Interiorssolution expressly disclaims all warranties of any kind, whether express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose and non-infringement with respect to the products or website/Mobile App content, or any reliance upon or use of the website/Mobile App content or products. ("Products" include trial products.)

Without limiting the generality of the foregoing, Interiorssolution makes no warranty:

That the information provided on this website/Mobile App is accurate, reliable, complete, or timely.

No advice or information, whether oral or written, obtained by you from this website/Mobile App will create any warranty not expressly stated herein.

### **LIMITATION OF LIABILITY**

Interiorssolution will not be liable for any direct, indirect, incidental, special or consequential damages in connection with this agreement or the products in any manner, including liabilities resulting from (1) the use or the inability to use the website/Mobile App content or products; (2) the cost of procuring substitute products or content; (3) any products purchased or obtained or transactions entered into through the website/Mobile App; or (4) any lost profits you allege.

### **GENERAL**

<u>FORCE MAJEURE</u>- Interiorssolution will not be deemed in default hereunder or held responsible for any cessation, interruption or delay in the performance of its obligations hereunder due to earthquake, flood, fire, storm, natural disaster, act of God, war, terrorism, armed conflict, labor strike, lockout, or boycott.

<u>CESSATION OF OPERATION</u>- Interiorssolution may at any time, in its sole discretion and without advance notice to you, cease operation of the Website/Mobile App.

<u>ENTIRE AGREEMENT</u>- This Agreement comprises the entire agreement between you and Interiorssolution and supersedes any prior agreements pertaining to the subject matter contained herein.

<u>GOVERNING LAW</u> -Any dispute, controversy or claim directly or indirectly caused by, arising out of or relating to this Policy will be governed by the laws of India and will be referred to confidential, mandatory and binding arbitration in GUWAHATI, India. The arbitration will be conducted on an expedited basis before a single arbitrator appointed by Interiorssolution in accordance with the provisions of the Indian Arbitration and Conciliation Act, 1996. The arbitrator's award shall be substantiated in writing and will be final and binding on you and Interiorssolution. Subject to the above, you agree to submit yourself to the exclusive jurisdiction of the Courts in GUWAHATI, India.

BY USING THIS WEBSITE/MOBILE APP YOU AGREE TO BE BOUND BY ALL OF THE TERMS AND CONDITIONS OF THIS AGREEMENT.